



TECH TIPS

Dixie Part Numbers: A-1448 and A-1454

Applications: 1999 – 2000 Cadillac Escalade
1999 – 2000 GMC Denali

Condition:

The vehicle may not start (crank) after approximately 2 days of vehicle inactivity. The vehicle may have had either a road service call to start the vehicle, a jumper battery used to assist in the start or a battery charge and/or change. Testing the alternator and battery determine that both are serviceable, although the battery may require recharging.

Cause:

This condition may be the result of the OnStar® communications system *Theft Notification* feature being activated during vehicle inactivity. When the *Theft Notification* feature is activated, a constant 0.5 amp draw is placed on the battery. Depending on the state of charge of the battery at the time of the *Theft Notification* activation, this would result in the battery with insufficient amperage to crank the engine.

Correction:

Calling the OnStar® from the vehicle by pushing the OnStar® ON button and requesting a reconfiguration of the OnStar® system can repair these vehicles. For the 1999 vehicles, the owners must be notified that the original *Theft Notification* feature will no longer be active. However the *Theft Tracking* feature will still be functional for 1999 and 2000 model year vehicles.