



TECH TIPS

Dixie Part Numbers: A-261 A-269 A-2043 A-2082
S-2057 S-2082 S-2125

Applications: 2004 – 2005 Ford Explorer 4.0L with 4 X 4 Option
2004– 2005 Ford Explorer 4.6L with 4 X 4 Option

Condition: The operator of the vehicle may complain of one or more of the following conditions:

- The engine fails to crank
- The engine cranks slowly
- The battery is in a drained condition

This may occur after the customer has enabled the neutral tow feature and the vehicle has not been driven for some time

Cause: A possible cause for this is a software error in the Powertrain Control Module, which may keep the system from going into sleep mode.

Correction: The manufacturer recommends replacing the Powertrain Control Module to correct the problem, this may be done under warranty unless the time or distance travel have been exceeded.