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Dear Trusted Partners,

With continued news around coronavirus (COVID-19), I want to personally share the steps we are taking to ensure our customers continue to receive the same great service you expect while at the same time protect the health of our employees.

- We are carefully monitoring the situation and following guidance from the World Health Organization and other health authorities.
- Our inventories are presently robust and we are focused on providing the high-service levels you expect.
- While we look forward to continuing to serve you during this time, we recognize that a protracted situation could cause possible interruptions to our supply chain; and, we are committed to providing you with timely updates to this developing situation.
- Employee wellbeing is also a top-priority
 - Dixie-Electric has instituted a “no air travel” policy for the entire team
 - We are asking employees to work from home if possible, with emails and cell phones your best choice to contact us
 - All customer service and tech lines will continue to be manned and answered
 - Rigorous cleaning and disinfecting of our workplaces are in place
 - We are encouraging all employees to follow the *best practice* policies established by health authorities, including self-monitoring for symptoms of illness

Thank you for your continued support of Dixie-Electric, our people and our products. Now, more than ever, we are reminded of the importance of the partnership between our companies. Stay safe and we look forward to “business as usual”!

Niall Davidson
Vice President of Sales
Dixie-Electric

